

Newsletter

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Is it TIME to set up your own in-house HR department? Here's how to do it...

It's TIME for your own in-house HR department. This is really exciting because it means your business is ready to take its next BIG step in your growth journey.

Let's be clear though, you're not doing this to save money. Hiring your own HR department is one of the costliest ways to get the HR support you need.

Instead, your company has decided to make a strategic investment in your people and future. And by creating a happier, more productive workforce, you'll see increased turnover and profits as a result.



This is the return on your investment.

However, hiring your own HR department is no easy task. Especially when you don't know what makes a great HR professional.

That's why we're here to offer our expertise to bridge the gap and to take away the stress of this task, if this is something you've been thinking about.

Here is our process and the steps we'd take to help you:

Step 1: Goal setting

Before you hire your team, you need to be clear on what your company goals are, what your new HR team looks like and what your expectations of them are.

Step 2: Create a People Plan and Roadmap

A People Plan is an extension of a Business Plan – it's an important, strategic document that outlines the management and development of your HR and people.

Step 3: Hiring

Once we know what type of team and people we're looking for, we can then go ahead and start to recruit for the position. We'll sort everything for you: the job ad, initial screenings and interviews.

Step 4: Onboarding

The goal of onboarding is to get your new HR team to the point where they can run the show and start working on projects to achieve key objectives.

Step 5: Training and development

Throughout the hiring and onboarding process, we'll keep a close eye on your new team to highlight any training and development opportunities that may be beneficial.

Step 6: Handing over

Once your team are ready to take over, we'll agree a phased handing over process to ensure there aren't any disruptions to current operations and projects.

Step 7: Ongoing support

As your new team settle in, you may have some questions or concerns. Equally, they may have some questions and concerns too. That's why we're here, on call, to bridge the gap and to iron anything out that may need addressing.

For a more in-depth look at how an HR consultant can help you create your own in-house HR department, visit our website to see our latest guide.



LATEST NEWS

20% of neurodivergent workers have experienced workplace discrimination

A report by the CIPD has found that a fifth of employees with neurodivergent conditions are facing a difficult working environment. A third of respondents said that their experience at work had a negative impact on their mental wellbeing, and 19% said that this had affected their intention to stay with their employer and the likelihood of recommending their employer to a friend.

Despite these figures, more than half of people surveyed for the *Neuroinclusion at work* report said that they felt their organisation was neuroinclusive.

This shines a light on workplace culture as a whole and the way we treat neurodivergent people in our businesses. Many organisations do not formally discuss neurodivergence and the report found that many had not disclosed their neurodivergence to their employer for various reasons.

The CIPD points out that neurodivergence needs to be a key part of businesses' equality, diversity and inclusion work - but it is often overlooked and this is a significant missed opportunity when it comes to talent shortages and ironing out inequalities often faced by neurodivergent people.

How does your business approach the topic of menopause?

You may want to take note of a recent example of what not to do from Avanti West Coast. The train company's employee support group handed out a staff gift bag containing such delights as a pencil "to write down things you might forget", a paperclip "to help you keep it all together", a tissue for "if you're feeling a bit emotional" and a jelly baby "in case you feel like biting someone's head off."

The gift bag was apparently intended to help support conversations about menopause, but rail union representatives have described it as demeaning and insulting.

This raises the fact that all businesses need to include menopause in their diversity, equality and inclusion policies - and make sure they are doing it right.

There are 4 types of company culture. Which does your company have and does it need to change?

A strong company culture is crucial when it comes to a successful business. BUT, you may have the wrong culture for your business...

The Competing Values Framework is a tool first used in the 1980s; it outlines four types of company culture:

Clan culture

A clan culture is exactly what it sounds like. Employees are more like a family. Everyone gets on well and maintaining that strong company culture is a high priority.

A clan culture is common among start-ups and employees are given the freedom to work in a tranquil and collaborative environment.

The risk of adopting a clan culture is that there's a potential for the work/fun balance to tip too far towards fun. Employees could become disengaged from their work given too much freedom.

Adhocracy culture

This type of culture is all about flexibility and innovation; it's often found in modern tech companies. A business with an adhocracy culture is always developing new products and ideas, with a creative and energetic environment.

A potential downfall of an adhocracy culture is that things can begin to feel chaotic and employees may not have clearly defined roles.

Market culture

A market culture is performance-oriented and results-driven with high performance goals for everyone. The main focus is on profit and market share, with less consideration of community.

The downfall of a market culture is the risk of burnout when employees are being constantly pushed to achieve bigger, better things all the time. There can also be conflict between competing employees and the risk of dishonesty in order to appear successful.

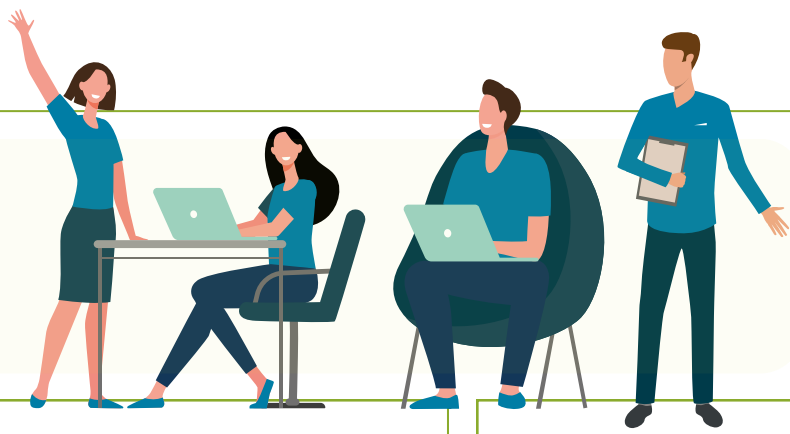
Hierarchy culture

This is the most traditional type of culture in a business and is centered around a clear hierarchical structure. There are clear processes and procedures to keep everything running smoothly. There are often strict rules and close supervision of employees, with several layers of management.

So, which type of company culture do you think your business has?

If you're wondering about the culture in your business, it's a good idea to work with an HR consultant to survey your team. Once you have answers, you can consider whether you want to change the culture of your business.

Q&A



My employee has been using AI to complete their work - what can I do?

First, check your terms of employment and contract to see what is said about employees carrying out their duties. Your terms of employment may have been violated, along with your trust, if your employee has used AI to do their job for them. There is a risk of copyright infringement and, depending on your area of business, there could also be a Data Protection issue here. Treat this as a disciplinary issue and also as a chance to ensure your policies are up to date when it comes to using AI tools.

Do I have to agree to a sabbatical request?

The short answer here is no. There are no actual laws around employees taking a career break - it's an agreement between you and them. Employees do have the right to request flexible working and they may use this to request a sabbatical. If you're worried about this, it may be worth creating a formal policy covering sabbaticals.

Can I refuse time off for medical appointments if we're short-staffed?

You are not legally required to allow time off work for medical appointments. However, as an employer you do have a "duty of care" to your employees, meaning that you must take reasonable steps to ensure their health, safety and wellbeing while at work. Double check your employee's contract and any relevant company policies though, as this may be something that has been agreed previously.

Let's talk on the phone

Here are three questions for you:

- Do you currently have a HR consultant?
- On a scale of 1 to 10, how happy are you with them?
- If the answer isn't "I'm so delighted I could print 1,000 flyers to spread the word about them", let's jump on a video call

If you're looking for proactive, responsive HR support, that's what we do. And we would love to speak to you!



Set up a 15 minute exploratory call at www.goldhr.co.uk/book-a-call



**YOUR HR EXPERT:
SAM GOLD**